

# COMPANY PROFILE



**RMA**

RMA Sdn Bhd

# RMA SDN BHD

## ABOUT US

RMA Sdn Bhd is a Palm Oil related product supplier company such as Palm Vegetable Shortening, Palm Olein, & Palm Kernel Shell.

RMA Sdn Bhd is licensed by the Malaysian Palm Oil Board (MPOB) to supply Palm Oil products and also has an AP Customs Export license from the MPOB to export Palm Oil product.

RMA Sdn Bhd takes pride to providing value to its customers through genuine commitment to competitive price, timely delivery, product quality and its flexible approach. RMA Sdn Bhd's core strength is that it is big enough to compete but small enough to care.



## VISION & MISSION

### VISION

Prioritizing quality and service for customer satisfaction, as well as establishing good cooperation for partners with satisfactory quality and quality assurance.

### MISSION

To become a company that can provide the best service and quality for partners and be able to compete in the face of a dynamic trading system.



## OILS PRODUCT

### Palm Oil

- Crude Palm Oil
- RBD Palm Oil
- RBD Palm Olein
- IV 60-65
- RBD Palm Stearing / Double Fractioned
- Palm Fatty Acos Distillate



### Laurics

- Crude Coconut Oil
- RBD Coconut Oil
- Crude Palm Kernel Oil
- RBD Palm Kernel Oil
- RBD Palm Kernel Olein
- RBD Palm Kernel Stearing



### Laurics

- Crude Degummed Soybean Oil
- Refined Soybean Oil
- Crude Sunflower Oil
- Refined Sunflower Oil
- Refined Canola Oil
- Refined Corn Oil
- Refined Rice Bran Oil



## FOOD APPLICATIONS

### Frying

- Palm Shortening
- Vegetable Ghee
- RBD Palm Oil / Olein
- RBD Palm Kernel Oil / Olein
- RBD Coconut Oil
- Special Blends of Palm & Soft Oils
- High Performance Frying Fats



### Bakery & Pastry

- Shortening
- Margarine

Various specifications available for multiple applications



### Dairy Fat Replacers

- Ice-cream Fat
- Milk Fat Replacer
- Cheese Fat Replacer
- Non-dairy Creamer
- Coconut Milk Powder
- Butter Oil Substitute



## FOOD APPLICATIONS

### Specialty Fats

- Chocolate Fat
- Chocolate Coating
- Chocolate Spread
- Butter Compound
- Cocoa Butter Substitute
- Cocoa Butter Replacer
- Cocoa Butter Equivalent
- Cocoa Butter
- Bake Stable
- Bake Stable/ Chocolate Fillings
- Bakery/ Confectionery/ Ice Cream Coatings
- Coating Fats & Compounds
- Dough/ Ice Cream/ Biscuit/ Whip Cream/ Filling/ Creaming/ Spraying Fats
- Customs-made Fats, Trans Free Fats & Interesterified Fats
- Palm Mid Fraction
- Fats in Powder & Flakes



### Coconut

- Desiccated Coconut
- Coconut Milk Powder
- Coconut Flour
- Coconut Cream
- Pure / Raw Coconut Water
- Virgin Coconut Oil



## FOOD APPLICATIONS

### Soap Noodles

- Standard
- Premium
- Multipurpose
- Laundry
- Translucent & Transparent
- Swing
- High Glycerine
- Superfatted



### Animal Feed

- Palm Kernel Expeller
- Copra Meal
- Feed Fats for Dairy Cattle
- Feed Fats for Monogastrics including Poultry



### Surfactants

- Sodium Lauryl Sulphate (SLS)
- Sodium Lauryl Ether Sulphate (SLES)
- Cocamidopropyl Betaines
- Fatty Acid Diethanolamide
- Fatty Acid Monoethanolamides
- Linear Alkylbenzene Sulfonic Acid (LABSA)



### Palm Wax

- Container Filling
- Pressed Candles
- Moulding Method
- Specialty Palm Wax
- Industrial / General Applications



## FOOD APPLICATIONS

### Oleochemicals

- Crude Glycerine
- Refined Glycerine
- Stearic Acid
- Fractionated Fatty Acids
- Distilled Fatty Acids
- Split Fatty Acids
- Esters
- Triglycerides

Wide range of specifications available



### By-Product

- Palm Acid Oil
- Palm Fatty Acid Oil
- Palm Kernel Fatty Acid Distillate
- Soya Acid Oil
- Soya Fatty Acid Distillate
- Coconut Acid Oil
- Coconut Fatty Acid Distillate
- Copra Cake



### Fatty Alcohol

- C898 - Octyl Alcohol
- C1099 - Decyl Alcohol
- C1299 - Lauryl Alcohol
- C1499 - Myristyl Alcohol
- C1214 - Cetyl Alcohol
- C1898 - Stearyl Alcohol

Wide range of formulations available



### Biodiesel

- Palm Methyl Ester (PME)
- Distilled Palm Methyl Ester CFPP +7
- Fatty Acid Methyl Ester (FAME)
- Used Cooking Oil Methyl Ester (UCOME)



## PACKAGING OPTIONS

RMA Sdn Bhd's products are offered in a variety of packaging options, subject to product features and specifications.

The customer ultimately makes the packing selection, but we are here to help and advise. Among our packing options are:



**Pet Bottles**  
(1, 2, 3, 5L)



**Jerry Cans**  
(3, 5, 10, 20, 25L)



**HDPE Drums**



**New Steel Drums**



**Jumbo Bags**



**Tin**  
(16L, 18L, 20L)



**Paper Bags**



**Brown/White Cartons**  
(15, 20, 25Kg)



**Bag-In-Box**  
(18, 20KG)



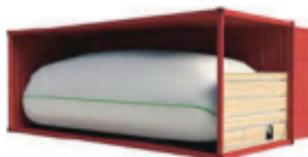
**Intermediate Bulk Container (IBC)**



**Paper IBC**  
(with heating pad)



**ISO Tank**



+



**Flexi-Bag with optional Heating Pad & Anti-Bulging**

## OPERATIONS

### **Delivery of Product**

Upon confirmation of order and exchange of sales & purchase contract, a whole series of back offline events occur in order to ensure our customers receive the product with the right quality in a timely manner and in good condition.

In order to achieve this, RMA Sdn Bhd has invested heavily in both people and IT infrastructure for maximum customer satisfaction. RMA Sdn Bhd operates with materials requirements planning (MRP) system and a quality management system (QMS) to ensure that customer requirement are fully satisfied.

RMA Sdn Bhd's operations are supported by carefully refiners, toll packers and other external service providers encompassing logistics, freight forwarding, technical, laboratory and cargo inspection. All of whom, have appropriate recognized quality certifications & qualifications.

## SERVICE PROVIDER

### Refineries & Packing Facilities

In order to deliver our wide range of products to multiple specifications and in a wide range of packing options, we work with our panel of refineries and packing companies.

This enables RMA Sdn Bhd to meet the very specific requirements of our customers rather than having a one-size-fits-all approach. Our refinery and packing partners all have a appropriate certifications & qualifications.

### Multimodal Transport

To deliver cargo to customers, we have created strong partnership with freight forwarders and shipping line.

We are proud to work with major shipping lines as below:



## QUALITY ASSURANCE

### Testing & Inspection

All products are produced in manufacturing facilities which have appropriate Quality & Food or Feed Safety certification. To support our in-house controls, we engage globally recognized independent Cargo Surveyors and Laboratories to inspect and test products and verify that all criteria have been strictly complied with.



INDELAB



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## OUR CUSTOMERS

RMA Sdn Bhd values each customer and enjoys repeat & continuous business because of its commitment to understand and meet their need. Our customers include both SMEs and multi-national corporations located in many countries around the world and spread across many different industries. All our customers have their own specific sets of requirements including regulatory which we must satisfy.

We look forward to working with you and will be glad to explore how we can serve you better. Please feel free to contact us with your product requirements.

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